

ROYAL IT LIMITED

Innovation with excellence

REF: RIL/CERT/SEO/CC_ENTL/5921

September 5, 2021

Attn:

Md. Muqbul Hossain

Managing Director

Earth Next Technologies Ltd

Subject: Completion Certificate for SEO, Social Media Promotion & Web based email and live chat management through multi channel contact center

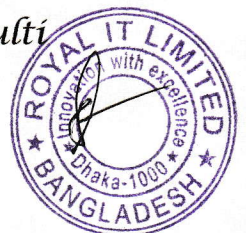
Dear Sir,

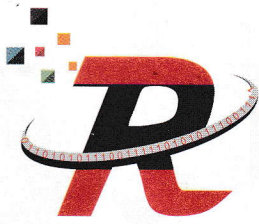
As per your specific request, we are pleased to issue this completion certificate for SEO & multi channel contact center services for customer care/engagement.

This is to certify in goodwill that:

A. That ENTIL has taken excellent care of US customers' interactions and engagement, providing technical support & effectively functioning as a one stop Contact Center for Email Management, Live Chat box Management on behalf of Royal IT Limited.

B. Their scope of services was Search Engine Optimization, Customer Interactions and Engagement, Functioning as a one stop Multi





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Channel Contact Center for Email Management, Live Chat box Management, Social Media Promotion, Website Support & maintaining CRM software.

C. That the service was completed successfully on August 30, 2021 and subsequently taken over by our own in-house team by help of technology transfer & training from ENTIL.

ENTIL staff always shows great team spirit and can-do attitude. They are sound in technical know-how and implements innovative solutions to any arisen problems. We wish them tremendous success as a BPO company.

Thanking you.

ROYAL IT LIMITED


05.09.2021
Managing Director

*Mahbubur Rahman Sohel
Managing Director*

Dated, Dhaka

05-09-2021

